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Doxim Supported Web Browsers

To maximize your online experience and for your Internet security, Doxim recommends using the latest supported web browsers. Please note that we do not support Beta or test versions of browsers. For any non-supported browsers which users may choose to use, we encourage you to report any issues to our Support Group via email (support@doxim.com) so that we can track any known issues and look to expand our browser support in future, however, in the meantime, we encourage you to use a supported browser where issues persist.

PC Web Browser Support

Browsers	Comments
Microsoft® Internet Explorer® version 11 and Edge	If you use Internet Explorer, we recommend using the latest version. Apply all Microsoft software updates.
Google Chrome™, latest and previous version	Google chrome is supported with the following restrictions: <ul style="list-style-type: none">▪ Adding documents to Doxim ECM via Shared Folders is not supported▪ Documents containing a comma in the filename cannot be accessed – this is a limitation of Chrome
Apple® Safari® latest version on Mac OS X	Apple Safari has been successfully tested in a Mac desktop environment with OS X and is supported.

Additional Browser Requirements:

128-Bit Secure Sockets Layer (SSL) Encryption

To access Doxim applications, your browser must also support 128-bit Secure Sockets Layer (SSL) encryption. All the browsers we support meet this requirement. If yours doesn't, please download the appropriate encryption support from your browser's supplier.

JavaScript

To use Doxim's web applications, you must change your browser and/or device settings to enable JavaScript. For more information on enabling JavaScript, please refer to your browser's Help section or documentation.

Hardware Configurations

We have no minimum hardware requirements; however, certain minimum requirements may be specified by the browser you are using.

Discontinued or Limited Browser Support

As of Feb. 2016, Doxim has discontinued support for Microsoft® Internet Explorer® 10 and Mozilla Firefox. Existing features that have previously worked in these browsers may continue to work, however, no support updates will be provided.

Tablet Web Browser Support

Browsers	Comments
Apple® Safari® latest version for iPad	Apple Safari has been tested on iPad and has these restrictions: <ul style="list-style-type: none"><li data-bbox="695 615 1427 684">▪ V4.x of Client Onboarding (formerly OpenAdvantage) may have issues displaying PDF's using Safari on an iPad
